

QUALITY POLICY



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Arabian Gulf Steel Industries L.L.C (AGSI) is determined to make a positive contribution to the economic development of UAE. This will be achieved through exploring, developing, and utilizing natural, technological, and human resources widely available in the country.

AGSI is focused on achieving 'Total Quality Management and Customer Satisfaction, by striving relentlessly to produce and deliver world-class products and services, at optimal cost through efficient utilization of resources, value for money procurement, and production efficiencies.

AGSI is committed to:

- Comply with legal, legislation, applicable law, and regulation of UAE.
- Adhere to applicable standards and other requirements.
- Meet customer requirements and enhance customer satisfaction.
- Utilize the latest technology, continuously review, and improve processes and procedures, employ highly skilled and qualified professionals, and develop long-term partnerships with all its stakeholders.
- Encourage all its employees to positively contribute to improving the quality of products and services.
- Ensure a safe, healthy, and pollution-free environment for all its employee.
- Provide appropriate resources and ensure employees have the necessary knowledge, skills, and competencies.
- Take its responsibility toward environmental protection and sustainability seriously, to protect the environment and reduce its carbon footprint.
- Engage its interested parties and understand their requirements, risk, and opportunities.
- Communicate this policy within the organization and make it available to its interested parties.
- Continual improvement of the quality management system.

Asam Hussain

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Chief Executive Officer

Arabian Gulf Steel Industries L.L.C
